



TRAVEL INSURANCE FOR BLUE SKY TRAVEL CLIENTS

Applies for trips booked after Dec 1, 2020

Coronavirus has really complicated many of our activities. Including travel. We are aware of this and have adapted our services to the new situation. We are expanding travel insurance. This now includes medical expenses associated with Covid-19. It applies to all countries where we fly you. We take on another part of your worries. So fly with us to the sunny destination and recharge your batteries.

CANCELLATION insurance will protect you for the Covid-19 risks of trip cancellation or interruption. The risk of quarantine can also be insured, if you are traveling to a destination where the cost of quarantine is not covered state or local providers.

Along with the insurance policy, you will receive a **YourPass** digital card with the number of the insurance policy, a contact for the assistance service and basic instructions. Please save the card to your mobile phone so that you always have important contacts at hand.



Insurance TRAVEL POP covers following risks

Medical expenses and assistance services / including Covid-19 expenses	917 781 EUR / 183 556 EUR	
Repatriation to the home country	included	
Acute dental treatment	551 EUR	
Guardian costs	7 342 EUR	
Repatriation of body remains	18 356 EUR	
Accidental Insurance	Permanent Partial Disability	11 013 EUR
	Accidental Death	5 507 EUR
	Legal expenses accident related	1 836 EUR
Personal Liability injury and property	183 556 EUR	
Baggage loss or damage	1 836 EUR	
Limit per item	379 EUR	
Limit per valuables	379 EUR	
Passport and travel documents	189 EUR	

You can choose additional insurance to the basic package exactly according to your needs:

- ✓ Trip cancellation incl. Covid-19 risks
- ✓ Winter sports and ski equipment
- ✓ Golf and golf equipment
- ✓ Diving and diving equipment
- ✓ Risky sports and sports equipment
- ✓ Flight or baggage delay, flight cancellation
- ✓ Risks when traveling by car
- ✓ Manual work
- ✓ Veterinary medical expenses and pets liability
- ✓ Quarantine, terrorism and other risks

Important documents

[Insurance Terms and Conditions](#)

[Insurance Product Information Document](#)

[Pre-contractual information](#)

Colonnade entered the Central and Eastern European insurance market in 2016 by taking over insurance activities Australian insurance company QBE and in 2017 continued to expand with the acquisition of branches of the American AIG. In seven countries The region is represented by more than 460 employees and has a gross written premium in excess of EUR 161 million (2018). Colonnade holds an a- (Excellent) financial strength rating and an a- se credit rating stable outlook from the rating agency A.M.Best.

Main advantages of Colonnade

- Personal approach and flexibility
- More than 25 years of experience in travel insurance
- Easy understandable insurance terms and conditions
- Direct communication with an experienced team of underwriters and claims adjusters
- Top service and claims handling
- Strong financial background of Canadian Fairfax Financial Holdings
- Financial rating A- (excellent) and credit rating and a- with a stable outlook of the rating agency A.M.Best.

When dealing with a loss

If you need urgent medical care, transportation, repatriation, approval to send a guardian, or assistance in the event of liability damage, contact the assistance service immediately. Communication in Czech or English.

When communicating with the operator, state:

- Your name and insurance contract number
- The address where you are
- Telephone connection or contact to the attending physician or fellow passenger

For further steps:

- Keep original receipts and medical reports, as appropriate, a police report. Get photo documentation, write the names of potential witnesses.

After return:

- Without undue delay fill in the form at <https://www.colonnade.cz/pojistna-udalost/cestovani/>.
- Attach documents for the trip and accommodation and other required documents and send them to our email address skody@colonnade.cz.

